INSY 4391: Artificial Intelligence for Business (Fall 2025)

Instructor

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Office: College of Business, Room 530

Office Hours: Monday and Wednesday, 4:00 to 5:00 PM or by appointment

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Course

Class Hours: Section 001: Monday and Wednesday, 5:30 PM – 6:50 PM

Classroom: Preston Hall 110 (PH 110)

Address: 604 W. Second St., Arlington, TX

Course Description

This course introduces students to the fundamentals of artificial intelligence (AI) in business. Students will build a solid understanding of key AI concepts and learn how to apply AI tools to solve real-world business problems using easy-to-use, no-code platforms. The course also explores generative AI tools, such as ChatGPT, and discusses important ethical topics, such as transparency, responsible use, and AI alignment. Through hands-on exercises, projects, and case studies, students will develop practical skills they can apply in a variety of business settings.

Upon successful completion of the course, students will:

- 1. Understand how AI works at a conceptual level.
- 2. Master the use of AI tools for productivity and creativity.
- 3. Be able to apply Al tools to various business functions.
- 4. Be able to stay up to date with advancements in Al tools.

Course Mechanics

In general, class meetings consist of three distinct yet interconnected parts:

- Lecture: Introducing and discussing theoretical knowledge on the subject.
- Hands-On: Developing and practicing hands-on skills.
- Case Study: Exploring the business implications of the technology.

Course Materials

Textbook

No physical textbook is required for this class. A <u>required case study pack</u> is prepared for you. You can purchase the pack from the link below. All other required readings, including those from free online sources, will be available on Canvas.



Artificial Intelligence Case Study Pack [required]

https://hbsp.harvard.edu/import/1320151

Price: \$17.80

Software and Technology

Please note that it is your responsibility as a student to **bring your laptop** to class. Your computer should be capable of running **Google Chrome** or another comparable web browser. You will be required to sign up for the free versions of several online applications. <u>If any application offers a free trial that transitions to a paid service, it is the student's responsibility to cancel the subscription in time to avoid incurring any costs.</u>



Gemini: https://gemini.google.com

Google Al Studio: https://aistudio.google.com **NotebookLM**: https://notebooklm.google.com



ChatGPT: https://chatgpt.com GPTs: https://chatgpt.com/gpts



Claude: https://claude.ai





Due to the rapidly evolving nature of the field and changes in the pricing policies of available programs, additional tools will be introduced in their respective sessions.

Student Evaluation

1. Participation (In-Clasee & Forum)	10 pts		
2. Quiz (6 quizzes, 5 pts each)			
3. Assignment (4 assignments, 2.5 pts each)			
4. In-Class Exercise (4 in-class exercises, 2.5 pts each)			
5. Group Case Study			
Discussion (4 case studies, 2.5 pts each) 10 pts			
Reports (4 case studies, 2.5 pts each) 10 pts			
6. Group Project			
Presentation I (Idea Pitch) 5 pts			
Presentation II (Final) 5 pts			
Report (Write Up & Solution) 10 pts			
7. Prompt Engineering Certificates (approval before enrollment & in-person interview after completion are <u>required</u>)			
Total			

Gradable items are explained below.

1. Participation (In-Clasee & Forum)

Students should review the University Class Attendance Policies on the <u>Class Attendance</u> <u>Policies page</u>. The following attendance policy will be applied in this course.

Class attendance is required and directly affects your maximum possible participation score. You can maintain a maximum score of 10 out of 10 with up to 3 absences. Starting with the 4th absence, your maximum possible score will be reduced by one point per additional absence. After eight absences, you will receive a zero for participation and may be assigned an "F" for the course.

For example:

- A student with 4 absences cannot earn more than 9 out of 10 participation points.
- A student with 8 absences cannot earn more than 5 out of 10 participation points.

Please note that attendance sets the upper limit of your participation score, but it does not automatically result in participation points. The only way to earn participation points is through active engagement in offline and online class activities and discussions. When evaluating your participation, I consider the quantity, quality, and timeliness of your contributions. The following factors contribute to your participation score:

- Contributing to class discussions
- Asking or answering questions on the discussion forum
- Attentively working on in-class exercises
- Demonstrating a respectful and positive attitude towards yourself, your classmates, and the instructor

Excused Absences:

There are times when students must miss class due to exigent circumstances. The following are considered excused absences and will not be counted against your attendance:

- Jury duty or short-term military call-up (with appropriate documentation)
- Religious observances (you must submit the Religious Accommodation Request Form to the instructor; see here)
- Participation in athletics or other required university-sanctioned events (with appropriate documentation)
- Absences resulting from legally mandated accommodation requirements (e.g., Title IX, ADA, etc.) (appropriate documentation may be required)

2. Quiz

Quizzes are an essential component of the course and are designed to assess your understanding of the material covered in class and case studies. Quizzes will be administered at the beginning of the designated classes, as outlined in the course schedule or discussed during the semester. Please plan accordingly to ensure timely attendance. It is important to note the following policies:

- No Make-Up Quizzes: If you miss a class with a scheduled quiz, you will receive a zero for that quiz.
- Late Arrival: If you arrive late to class, you will only have the remaining time to complete the quiz. If you arrive after the quiz has ended, you will receive a zero.

3. Assignment

Individual assignments are designed to help students apply concepts in practice, develop problem-solving skills, and enhance their understanding of the course material. **Assignments and their due dates will be posted on Canvas.** Assignments may involve:

- Watching video lectures and engaging in discussions about the content.
- Using AI tools to solve problems and demonstrate their applications.
- Writing reports and creating documentation.

Collaboration on assignments is permitted; <u>however,</u> all submissions must reflect individual effort and originality. Submissions that show no attempt at differentiation—such as large portions of content being copied and pasted—will result in the following consequences:

- On the first offense, you will receive a zero for the assignment.
- On the second offense, an Academic Integrity Referral Form will be submitted, and the incident will be reported to the university (see <u>university policies</u> for more details).

Please ensure your work adheres to academic integrity standards and reflects your individual understanding of the material.

4. In-Class Exercise

There will be four **official in-class exercises** throughout the semester. These exercises focus on solving problems in specific business functions, such as marketing, accounting and finance, customer experience, and information systems. Students will **complete the exercises during class** and must submit their work at the end of the session. It is important to note the following policies:

- Attendance Requirement: Students must be present in class to participate in and submit their work for these exercises.
- **No Remote Submissions:** If you miss a class with an in-class exercise, you will not be allowed to submit your work remotely.
- No Make-Up Exercises: Missing a class with an in-class exercise will result in a zero for that exercise.

5. Group Case Study

The course includes four case study sessions where students will work in groups to analyze and discuss real-world business scenarios. Each session requires students to read the assigned case beforehand and come prepared for in-class discussions. During the session, groups will collaboratively analyze the case, share findings with the class, and submit a group report after the session. Specific instructions for each session will be provided at the start of the session.

Attendance during these sessions is critical. **Students who miss a session will receive a zero for the class discussion component**, regardless of their group's performance. However, they may still earn a score for the group report if they contribute meaningfully and **notify the instructor of their contributions via email before the report submission deadline.**

Grades for case studies are based on two components: class discussions and the group report. Active participation in discussions and meaningful contributions to the report are essential for a strong performance.

6. Group Project

The group project will require students to synthesize the concepts taught throughout the semester into a deliverable project. The group project will take place largely after the midpoint of the semester. Additional information on the project will be released as the semester progresses.

Team members will receive the same project grade unless there is evidence that a member did not adequately contribute to the project effort. To ensure that individual team members' project grades reflect fairly the contributions they made to the group projects, there will be a peer evaluation at the end of the semester. The group project's final grades for each individual in the group may differ as a result of peer evaluation at the end of the course.

7. Al-Related Certificates

Students have the opportunity to earn bonus points by completing approved online courses and obtaining an official certificate of completion. To qualify for bonus points, the following conditions **must** be met:

- 1. You must choose an online certificate program and get it approved by the instructor **before you begin**.
- 2. You must complete all parts of the certificate (quizzes, assignments, projects, etc.) after the course start date and at least 7 days before the last day of classes.
- 3. Once you earn the certificate, email it to the instructor to **schedule a meeting**, which must take place **before the last day of classes**.

During the meeting, students will:

- Present their work.
- Discuss key takeaways from the online course.
- Solve problems related to the course content.

Late Work

For assignments and project documents, a penalty of 20% will be applied for each day late, up to a maximum of two days (48 hours). Submissions more than 48 hours past the deadline will not be accepted, and a score of zero (0) will be assigned. To avoid late penalties, please ensure your internet connection and other resources are reliable well in advance of the deadline. Note that this policy **does not** apply to activities or tasks that must be completed during class time.

Requests for alternative deadlines will only be considered for legitimate reasons, such as those listed under **Excused Absences** or documented medical needs (e.g., scheduled surgeries or childbirth). Please be aware that personal travel plans, including booked flights, do not qualify as legitimate reasons for extensions in this course.

If you feel that your performance in the class is being affected by circumstances outside of class, please don't hesitate to talk with me. I want to be a resource for you.

Course Expectations

In addition to the time required to attend the class, students enrolled in this course should expect to spend at least 9 additional hours per week on course-related activities. These activities include reviewing required materials, completing assignments, participating in forums, and preparing for exams.

Grade Ranges

Grades will be based on the university grading system.

Percentage Range	Letter Grade	
90-100	Α	
80-89.99	В	
70-79.99	С	
60-69.99	D	
0-59.99	F	

Institutional Information

You are encouraged to review the below institutional policies and informational sections and reach out to the specific office with any questions. To view this institutional information, please visit the Information page which includes the following policies among others:

- Drop Policy
- Disability Accommodations
- Title IX Policy
- Academic Integrity
- Student Feedback Survey
- Final Exam Schedule

Additional Information

Recording of Classroom and Online Lectures Policy

Faculty maintain the academic right to determine whether students are permitted to record classroom and online lectures. Recordings of classroom lectures, if permitted by the instructor or pursuant to an ADA accommodation, may only be used for academic purposes related to the specific course. They may not be used for commercial purposes or shared with non-course participants except in connection with a legal proceeding.

Grade Grievance Policy

Any appeal of a grade in this course must follow the procedures and deadlines for grade-related grievances as published in the current University Catalog Grades and Grading Policies.

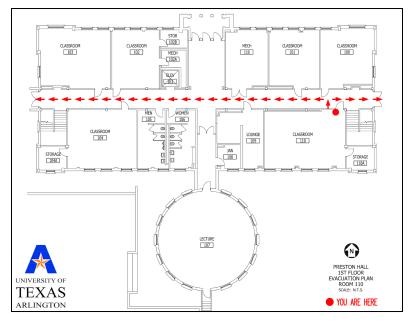
Emergency Exit Procedures

Should we experience an emergency event that requires evacuation of the building, students

should exit the room and move toward the nearest exit. When exiting the building during an emergency, do not take an elevator but use the stairwells instead. Faculty members and instructional will assist students selecting the safest route for evacuation and will make arrangements to assist individuals with disabilities. Evacuation plans may be found at

Evacuation Route Maps (Buildings).

You are encouraged to subscribe to the MavAlert system, which will send information in case of an emergency to your cell phone or



emergency to your cell phone or email account. Anyone can subscribe to the <u>Emergency</u> <u>Communication System</u>.

Academic Success Center

The Academic Success Center (ASC) includes a variety of resources and services to help you maximize your learning and succeed as a student at the University of Texas at Arlington. ASC services include supplemental instruction, peer-led team learning, tutoring, mentoring and TRIO SSS. Academic Success Center services are provided at no additional cost to UTA students. For additional information visit: Academic Success Center. To request disability accommodations for tutoring, please complete this tutoring request form.

The <u>IDEAS Center</u> (2nd Floor of Central Library) offers FREE tutoring and mentoring to all students with a focus on transfer students, sophomores, veterans, and others undergoing a transition to UT Arlington. Students can drop in or check the schedule of available peer tutors at www.uta.edu/IDEAS, or call (817) 272-6593.

Emergency Phone Numbers

In case of an on-campus emergency, call the UT Arlington Police Department at 817-272-3003 (non-campus phone), 2-3003 (campus phone). You may also dial 911. Non-emergency number 817-272-3381.

Course Outline

The course outline below provides a general plan for the class. However, the plan is subject to change to accommodate students' learning progress and unexpected events. All changes to the outline will be updated and posted on Canvas.

Module	Session Date	nd unexpected events. All changes to the outline will be update Description	Notes	
	Aug 18	Course Introduction		
Al Fundamentals	Aug 20	Al Fundamentals (I)	✓ Sign Up for ChatGPT, Claude, and Gemini	
	Aug 25	Al Fundamentals (II)	Assignment 1	
	Aug 27	Al Fundamentals (III)		
	Sep 1	Labor Day Holiday		
	Sep 3	Al Fundamentals (IV)		
	Sep 8	Core Prompting Techniques (I)		
Taming AI	Sep 10	Core Prompting Techniques (II)		
	Sep 15	Advanced Prompting Strategies (I)	Assignment 2	
	Sep 17	Advanced Prompting Strategies (II)		
amii	Sep 22	Using Al Models via API (I)	Assignment 3	
<u> </u>	Sep 24	Using AI Models via API (II)	Group Formation Deadline	
	Sep 29	Selecting the Right Parameters		
	Oct 1	Prompting Across Modalities	Assignment 4	
Al Applications	Oct 6	Case Study: AI in Information Systems	★ Quiz 1 ⇒ Case Report 1	
	Oct 8	Hands-On Exercise: Creating Al Agents	■ In-Class Exercise 1	
	Oct 13	Case Study: Al in Accounting and Finance	★ Quiz 2 ⇒ Case Report 2	
	Oct 15	Hands-On Exercise: Analzying Data	■ In-Class Exercise 2	
	Oct 20	Formulating AI Problems That Matter		
ldd√	Oct 22	Project Presentation I (Idea Pitch)		
AIA	Oct 27	Case Study: AI in Marketing	★ Quiz 3 ⇒ Case Report 3	
	Oct 29	Hands-On Exercise: Creating Ads	■ In-Class Exercise 3	
	Nov 3	Case Study: Al in Customer Experience	★ Quiz 4 ⇒ Case Report 4	
	Nov 5	Hands-On Exercise: Content Analysis	■ In-Class Exercise 4	
Al Ethics	Nov 10	Ethical Considerations: Fundamentals		
	Nov 12	Ethical Considerations: Decision Making		
	Nov 17	Ethical Considerations: Responsible AI	★ Quiz 5	
	Nov 19	Ethical Considerations: Al Alignment		
	Nov 24	Course Wrap-Up	★ Quiz 6 ➤ Last Day of Participation	
	Nov 26	Thanksgiving Holiday		
	Dec 1	Project Presentation II (Final)	Group Project Report	
		No Final Exam		
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